

July 9, 2008

Ms. Janice Staloski, Director Bureau of Community Program Licensure and Certification Pennsylvania Department of Health 132 Kline Plaza, Suite A Harrisburg, PA 17104

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Dear Ms. Staloski:

I am writing to oppose the proposed regulations changes (No. 10-186) regarding client confidentiality for drug and alcohol clients.

The existing law provides adequate protections and needs no tinkering. Our clientele have trust issues already and any erosive actions, such as what is being proposed, only furthers the gap and creates barriers and excuses to not seek treatment.

The overriding concern is the real motivation driving the proposed changes. The stated concerns would mean that extremely personal and private information would be provided to insurance company reviewers whose sole existence is to limit the amount of treatment a client obtains.

Such sensitive information needs to remain in the trust and confidence of a personal relationship between client and counselor, not some anonymous third-party benefit valve opener who has no personal connection to a case. It is this depersonalization of human suffering and titrating of benefits that has taken the "heart" out of our field and society. Caring involves protection, in this case from the very profit-oriented managed care companies who want to save money from a population who should get every bit of service we can deliver because, more often than not, our clients get less than they need.

The issues of the release of information about medical diagnoses to parole and probation officers only invites further mistrust, since authority figures are perceived as another entity to protect against if too much is known.



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So please, stand back and recognize we all share a common mission that involves providing a system of care that first and foremost does no harm. When insurance companies or other entities whose priority is profit or leveraging consequences through protected client-counselor relationships, we need to see through the thinly veiled beneficence "for the good of our clients" arguments and take a stand. Oppose these misdirected changes and leave the confidentiality laws stand as they are.

Sincerely,

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Robert Csandl, MHS, LPC Executive Director Treatment Trends, Inc.

cc: Independent Regulatory Review Commission
Rep. Frank Oliver, Health & Human Services Committee Maj. Chairman
Rep. George Kenney, Health & Human Services Committee Min. Chairman
Sen. Edwin Erickson, Public Health & Welfare Committee Maj. Chairman
Sen. Vincent Hughes, Public Health & Welfare Committee Min. Chairman
Deb Beck, President, D&A Service Providers Organization of PA (DASPOP)
Michael Harle, Executive Director, Gaudenzia
Sheryl Williams, Director, Department of Health
Bill Stauffer, Program Director, Halfway Home of the Lehigh Valley
Ron Young, Pennsylvania Department of Health
Bruce Groner, Chairperson, Treatment Trends, Inc.
Jack Bury, Vice-Chairperson, Treatment Trends, Inc.



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